CBSA reference became #/ aware of No. de miscond référence uct / Date ENP AFSC est	LRCD Advised of PSI /	entry / Port	Respondent employee(s) / Employé(s) e intimé(s)		Location	Type of Misconduct/ Type d'inconduite	Summary of allegations / Sommaire des allégations	investiga tion started / Date de début de	Employe e Status during investiga tion / Statut de e l'employé pendant l'enquête	Report Date / Date du rapport final	tion Findings / Résultats de l'enquête	(Total Hours / Heures totales) (in hours	Disciplinary Measure / Mesure disciplinaire	informed	misconduct (YYYY-MM- DD)	disciplina ry measure	tion with Corporat e LR	Corporat Data e LR dis recomme me nded (YY disciplina ry measure	sciplinary easure	Comments
PS 19-043	Toi Are Re Ré Gra	eater conto ea gion / gion du and conto		OPERATIONS / OPÉRATIONS		xi) Negligence with the Appearance of in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	r xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions						b) Written reprimand / b) Réprimande écrite		2019-01-16			201	19-03-26	On January 16, 2019, Toronto Pearson International Airport Terminal 1. The traveller was with two other companions on the same E311. They were processed in Primary and E311 card was properly coded. The party proceeded to
PS 19-044	Toi Are Re Ré Gra	eater ronto ea gion / gion du and ronto		OPERATIONS / OPÉRATIONS		xi) Negligence with the Appearance of in the Performance of Duties / xi) Négligence de l'appearence ou dans l'exercice des fonctions	r xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions						b) Written reprimand / b) Réprimande écrite		2019-01-14			201	19-03-26	on January 14, 2019, arrived at Toronto Pearson International Airport Terminal 1. the travellers were processed in Primary E311 card was properly coded. The travellers proceeded to the baggage hall. Upon exit at secondary point the travellers were refered to secondary for examination. Called up the traveller at approximately 1525hr and released the traveller at 1527hr without running indices checks or performing baggage examination. When asked to provide examination results for ICES, BSO responded that he had no notes or memory of this
PS 18-370	Toi Are Re Ré Gra	eater onto a gion / gion du and onto		OPERATIONS / OPÉRATIONS	EIOD	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.						b) Written reprimand / b) Réprimande écrite		2018-08-01			201	19-03-27	It is alleged that both IEOs engaged in discreditable conduct while on duty on August 1, 2018. Details of the interactions are set out in the BSF773 and you will note from the accompanying documents that preliminary inquiries have already been made by representatives of management into this matter/these allegations.
PS 18-250	Tor Are Re Ré Gra	eater onto a gion / gion du and onto		OPERATIONS / OPÉRATIONS		xi) Negligence with the Appearance of in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	r xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions					30 days	c) Suspension without pay c) Suspension sans solde					201	19-03-27	Allegations of misconduct divulged in report for PS 18-015.
N/A	Tor Are Re Ré Gra	eater conto a gion / gion du and conto		OPERATIONS / OPÉRATIONS	COD	Misconduct Related to Attendance, Absenteeism or Leave / i) Inconduite ayant trait aux présences, à l'absentéisme ou aux congés	i. d) Falsely registering attendance and time reporting documents, such as overtime and leave / i. d) Fausse inscription de la présence au travail, des heures d'arrivée et de départ, y compris d'heures supplémentaires et de congés.	•				3 Day	c) Suspension without pay c) Suspension sans solde		2019-04-13			201	19-05-24	Rendering a 3 day suspension on the 24th of May.
PS 19-027	Tor Are Re Ré Gra	eater ronto ra gion / gion du and ronto		OPERATIONS / OPÉRATIONS	Passenger	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.						b) Written reprimand / b) Réprimande écrite		2019-01-28				19-05-30	Air Canada representative states that every time they call the TACSU and get this particular officer, he always greets them with a condescending attitude and states he does not care why they are calling. In one particular instance they called for guidance and the BSO allegedly spoke to the AC agent as if he was a toddler and when they asked for his name or badge number, he refused 2019 JUN 05 - Misconduct founded - written reprimand delivered May 30
PS 18-097				OPERATIONS / OPÉRATIONS		and disclosure of information / ii) Inconduite liée à la confidentialité ou la divulgation de renseignements	y ii. c) Unauthorized access to client or other sensitive/confidential information in c). ii. c) Accès non autorisé aux renseignements sur des clients ou à des renseignements de nature délicate ou confidentielle.	n					a) Oral reprimand / a) Réprimande Verbale		2018-02-09				19-07-17	2019 JUL 03 – On July 2nd, confirmed that the oral discipline will be served as soon as possible. Estimated time – week of July 8th. 2019 JUL 17 - was issued an Oral Reprimand on July 17, 2019
PS 19-049					EIOD	Public Service of Canada into disrepute / vii) Inconduite pouvant nuire à la réputation de l'ASFC ou de la Fonction publique du Canada	r vi. f) Drinking or taking illicit drugs in the workplace / vi. f) Consommation d'alcool ou de drogues illicites au travail.						c) Suspension without pay c) Suspension sans solde		2019-02-14				19-08-07	2019 JUL 17 - LR will be confirming with SPSD that the allegations were founded and the matter was CLOSED July 17, 2019. Dates of Suspension: August 7 to 27, 2019
PS 19-119	Toi Are Re Ré Gra	eater ronto ra gion / gion du and ronto		OPERATIONS / OPÉRATIONS		xi) Negligence with the Appearance of interpretain the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	r xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions					1 Day	c) Suspension without pay a c) Suspension sans solde		2019-03-27			201	19-08-17	2019 AUC 19 - issued a 1 day suspension on August 17, 2019 2019 DEC 21 - The employee is to have returned 7.5 hours as per Allowing their Grievance at the first level.

	Greater Toronto	OPERATIONS / OPÉRATIONS	POD - Passenger	ix) Misconduct in the Workplace with the Public and the People You Work			b) Written reprimand / b) Réprimande écrite	2019-05-27	2019-07-18	2019 JUL 18 - was issued a written reprimand on July 18, 2019
	Area Region / Région du Grand Toronto		-	With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.					
PS 19-192	Greater Toronto Area Region / Région du Grand Toronto		Passenger	ia) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.		b) Written reprimand / b) Réprimande écrite	2019-06-14	2019-08-09	2019 AUG 09 - issued a written reprimand on August 9, 2019
PS 18-408	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS		ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail			b) Written reprimand / b) Réprimande écrite	2018-07-21	2019-08-18	2019 AUG 08—LRA reviewed discipline notice . Awaiting word as to when th notice was delivered to 2019 SEP 03 - was given her written reprimand on 18 August, 2019
PS 19-191	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	OPOD	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. c) Use of abusive language or profanity / ix. c) Emploi de termes offensants ou blasphématoires.		a) Oral reprimand / a) Réprimande Verbale	2019-06-14	2019-09-11	2019 SEP 11 - Misconduct founded. Disposition sent to verbal reprimand, issued on Sept 11, 2019
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	TOD	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail			b) Written reprimand / b) Réprimande écrite	2019-05-24	2019-09-10	2019 SEP 26 - incident occurred May 24, 2019 at - fact-finding occurred June 12, 2019 - management had to schedule disciplinary meeting multiple times, employee would not make herself available and was also on leave for a number of weeks - disciplinary meeting ultimately occurred September 10, 2019 - written reprimand for violation of section 11 "Contact with the people we work with" (acting aggressively and not in a respectful and professional manner toward colleagues).
PS 19-251	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	Passenger	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.		a) Oral reprimand / a) Réprimande Verbale	2019-08-01	2019-10-01	2019 OCT 03 - On September 10th, POD Director confirmed concurrence with issuing an oral reprimand (misconduct was founded) RLR confirming with management that discipline has been rendered and file closed. 2019 OCT 04 - LRA TJ, informed this misconduct s FOUNDED - Closed Oct 1, 2019.
PS 19-220	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	OPOD	vii) Misconduct that Constitues a Conflict of Interest / viii) Inconduite donnant lieu à un conflit d'intérêt	viii. c) Bypass CBSA procedures for personal gain or benefit of the employee's family, friend, colleagues or anyone else / viii. c) Contourner les procédures de l'ASFC pour un bénéfice personnel ou celui de la famille, d'amis, de collègues ou toute autre personne.	2 Days	c) Suspension without pay / c) Suspension sans solde	2019-07-10	2020-02-21	2020 FEB 21 - disciplinary meeting to take place on Fri, Feb21 at 14:30 (employee will receive a 2-day suspension)
PS 19-282	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	CPSD	Misconduct Related to Attendance, Absenteeism or Leave / i) Inconduite ayant trait aux présences, à l'absentéisme ou aux congés	i. d) Falsely registering attendance and time reporting documents, such as overtime and leave / i. d) Fausse inscription de la présence au travail, des heures d'arrivée et de départ, y compris d'heures supplémentaires et de congés.		b) Written reprimand / b) Réprimande écrite	2019-04-23	2020-03-05	2020 MAR 05 - Employee issued a Written Reprimand on todays date March 5, 2020
PS 19-374	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	CPSD	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail			b) Written reprimand / b) Réprimande écrite	2019-10-08	2020-03-11	2020 MAR 17 - Employee issued written reprimand on March 11, 2020
PS 19-357	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	Passenger	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail		I Day	c) Suspension without pay / c) Suspension sans solde	2019-09-24	2020-06-14	2020 JUN 15 - Employee sentenced to one day suspension to take place on June 14, 2020.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / OPÉRATIONS	COD	xii) Off-duty Misconduct / xii) Inconduite hors du travail	xii. d) Other - Please use comments field / xii. d) Autre - commentez s.v.p.		a) Oral reprimand / a) Réprimande Verbale	2020-03-22	2020-07-03	2020 JUL 03 - Employee issued oral reprimand for inapproriate behaviour.

PS 19-133	Greater Toronto Area Region / Région du Grand	OPERATIONS / POD - OPÉRATIONS Passenger	iii) Misconduct Related to the Care and Use of Controlled Assets, Government Property and Valuables iii) Inconduite liée aux soins et utilisation de biens et d'articles de valeur du gouvernement.	iii. a) Improper use of CBSA facilities/equipment / iii. a) Mauvais usage d'installations ou de matériel de l'ASFC.	3 Days	c) Suspension without pay / c) Suspension sans solde	2019-04-21	2020-07-23, 2020-	2020 AUG 12 - Suspension was served on July 23, 24 and 25, 2020.
	Toronto Greater Toronto Area Region / Région du Grand	OPERATIONS / OPOD OPÉRATIONS	xi) Negligence with the Appearance or in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions	1 Day	c) Suspension without pay / c) Suspension sans solde	2020-01-30202 Yes	2020-09-03	2020-09-18 - this employee was given a one day suspension without pay on sep 3rd 2020. please note this individual has current discipline on file.
	Toronto Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - Passenger	xi) Negligence with the Appearance or in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions	2 Days	c) Suspension without pay / c) Suspension sans solde	2019-12-30 No	2020-08-26	2020-10-05 - two travellers were taken for providing unvalid travel dicuments, they were permitted to use the washroom. The male was able to escape from the care and control of CBSA officials. refused to sign the NOD. He stated he wasn't given enough information which affected his risk assessment.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - Passenger	xi) Negligence with the Appearance of in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions	1 Day	c) Suspension without pay / c) Suspension sans solde	2019-12-30 No	2020-08-26	2020-10-05 - two travellers were taken for providing unvalid travel dicuments, they were permitted to use the washroom. The male was able to escape from the care and control of CBSA officials. Employee took full reponsibility for their actions.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - Passenger	xi) Negligence with the Appearance or in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions	1 Day	c) Suspension without pay / c) Suspension sans solde	2019-12-30 No	2020-09-01	2020-10-05 - two travellers were taken for providing unvalid travel dicuments, they were permitted to use the washroom. The male was able to escape from the care and control of CBSA officials. Employee took full reponsibility for their actions.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - Passenger	xii) Off-duty Misconduct / xii) Inconduite hors du travail	xii. a) Off-duty conduct that harms the Agency's reputation / xii. a) Inconduite hors du travail qui nuit à la réputation de l'Agence.	5 Day	c) Suspension without pay / c) Suspension sans solde	2019-10-28 No	2020-09-21	2020-10-05 - complaint was forwarded that made racist comments on social media video, in addition to saying racist comments to the same co-worker earlier in February 2019
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD OPERATIONS	iv) Misuse of Electronic Network / iv) Utilisation inappropriée des réseaux électroniques	ii. c) Unauthorized access to client or other sensitive/confidential information / ii. c) Accès non autorisé aux renseignements sur des clients ou à des renseignements de nature déficate ou confidentielle.	5 Day	c) Suspension without pay / c) Suspension sans solde	2019-01-14 No	2020-10-09	2020-10-13 - officer accessed ICES to look for information based on personal request from a colleague police officer, failing to report to management. Suspension date starts October 13th til the 19th 2020.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - OPERATIONS Passenger	xi) Negligence with the Appearance of in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions			b) Written reprimand / b) Réprimande écrite	2020-06-15 No	2020-10-12	2020-10-16 - officer was negligent in the performance of her duties Officer's first offence and showed remorse, therefore, the disciplinary action is corrective not punitive.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD OPERATIONS	xi) Negligence with the Appearance or in the Performance of Dutles / xi) Négligence de l'apperance ou dans l'exercice des fonctions	xi. b) Negligent in performance of duties / xi. b) Negligence dans l'exercice de ses fonctions	1 Day	c) Suspension without pay / c) Suspension sans solde	2020-09-21 No	2020-12-11	2020-09-21 — were providing a tour of our courier DHL to a Regional Intelligence Officer. Upon entry into the warehouse, we observed two BSOs, were working at the examination area opening packages. There were more parcels being loaded for the BSO to xray. was at an examination table with large white headset on his head which were plugged into his phone, he was watchting a video. I approached and advised him that it was not break time, he needed to remove the headset and he was to return to work. He returned to work at this time. was watching a video while DHL staff and two other BSO were working in the examination area. This behaviour is not professional and is negligence of his duties.
	Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD OPÉRATIONS	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	xii. d) Other - Please use comments field / xii. d) Autre - commentez s.v.p.	1 Day	c) Suspension without pay / c) Suspension sans solde	2021-02-27 No	2021-02-18	2020-02-27 - came into the cubile area that was occupying and was told to cease and desist to "stop spreading rumours and gossiping about her". started yelling and made comments towards which included telling her "stop bullying", shut the fuck up" and "fuck off". witnesses attested to hearing the yelling while was calm and collected. advised that her conduct was unprofessional and she was asked to leave the building as her shift was over. had to be told three to four times to leave. Employee admits the act was unprofessional but doens't take back her comments as she felt that deserved it.

Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS Passenger i	ki) Négligence de l'apparence ou dans l'exercice des fonctions	field / xii. d) Autre - commentez s.v.p.	30 days	c) Suspension without pay / c) Suspension sans solde	2019-05-22	No		2021-02-25	2020-02-26 - Management became concerned with the manner in which was conducting his suties in Secondary in Terminal 3 at Toronto Pearson International Airport and was placed on less sensitive duties till an investigation was completed since there were other incidents reported. PSI report showed that there were numerous occasions during the period under review (May 22 - August 2, 2019) was not following CBSA policy, SOPs and the enforcement manual in conducting his duties in Secondary, His actions were found to be contrary to the CBSA Code of Conduct with repsect to Accountability Professional Conduct as well as the value of integrity.
Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS Passenger i	wi) Negligence with the Appearance or in the Performance of Duties / wi) Négligence de l'apparence ou dans l'exercice des fonctions	xii. d) Other - Please use comments field / xii. d) Autre - commentez s.v.p.	5 days	c) Suspension without pay / c) Suspension sans solde	2020-03-18	yes		2021-02-09	The allegation is for violating the Code of Conduct (Integrity). We received two ministerial queries (March 18 and 19) for two separate files that had completed. When completing the requested summary of the Immigration file and reasons that entry was denied to the clients in question, it was noticed that changed her report after the query came in. The report that we believe to be revised, contains information from the travel ban that was disseminated on the evening of March 18th even though her report was completed the morning of the 18th. The information from the travel ban is used to justify the reasons the clients were denied entry. We received two ministerial queries (March 18 and 19) for two separate files
										that had completed. When completing the requested summary of the immigration file and reasons that the entry was denied to the clients in question, it was noticed that client interview notes did not reasonably correspond to the Detention Grounds that completed and presented to the Superintendent for approval.
Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS Passenger F	abile corride or carrada into	xii. d) Other - Please use comments field / xii. d) Autre - commentez s.v.p.		b) Written reprimand / b) Réprimande écrite	2019-Mar-18	No		2021-Mar-31	Engaged in an online social media forum specific to the unauthorized procurement and distribution of CBSA Cahllenge coins which displayed a negative depictions of the CBSA and the Prime Minister of Canada.
Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS Passenger F	abile service of surface into	xii. d) Other - Please use comments field / xii. d) Autre - commentez s.v.p.		b) Written reprimand / b) Réprimande écrite	2019-Mar-18	No	4	2021-Mar-31	Engaged in an online social media forum specific to the unauthorized procurement and distribution of CBSA Cahllenge coins which displayed a negative depictions of the CBSA and the Prime Minister of Canada.
Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS Passenger F	vii) Misconduct that bring the CBSA or Public Service of Canada into disrepute / wii) Inconduite pouvant nuire à la réputation de l'ASFC ou de la Fonction publique du Canada	ii. e) Unauthorized disclosure of sensitive/confidential information / ii. e) Divulgation non autorisée de renseignements de nature délicate ou confidentielle	5 Days	c) Suspension without pay / c) Suspension sans solde	2020-Jul-03	No	2	2021-Apr-09	Employee was tasked by manager to locate an Immigration file that was located in the office of Supt. contacted the Supt to locate the file. However the employe was not able to locate the file and reported taking a photo by their personal mobile device of all the files on the desk, including photos of the inside jacket which contained clients Protected B information. then texted the photos to the Supt personal phone. Later the same day, employee alleged that by mistake one of the confidential
Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS i		xii. b) Action that rendered the employee unable to perform the duties / xii. b) Acte qui rend l'employé(e) inapte à exécuter ses fonctions.		b) Written reprimand / b) Réprimande écrite	2020-Sep-24	No	1	2021-Apr-10	pictures to instagram account. Employe was working on Telephone Reporting Centre (TRC) at the John C Munro Hamilto International Airport. Employee called the verification office in Sprague, Manitoba, during this call solely on his own accord without management authorization, the employee attempted to ask officers at the Sprague office to override a 100% manual verification rate at the TRC during the COVID-19 pandernic. As well as the employee asked to decline all future calls to the office from the frequent local travellers at during this shift. The employee did not consult with the Hamilton management team regarding changing the established standard operating procedures (SOPs) or about your concerns regarding the TRC workloads during this shift.
Greater Toronto Area Region / Région du Grand	OPÉRATIONS Passenger i	Negligence with the Appearance or in the Performance of Duties / Négligence de l'apparence ou dans l'exercice des fonctions	xii. b) Action that rendered the employee unable to perform the duties / xii. b) Acte qui rend l'employé(e) inapte à exécuter ses fonctions.	1 Day	c) Suspension without pay / c) Suspension sans solde	2020-Nov-12	No	4	2021-Apr-29	Employee was on his personal phone, while approched by a target passenger and did not sent them to secondary for examination. Video photage was showing that BSO was using the phone and placed it on the customs secondary point counter in view of the BSO and his assigned POINT count#3
Toronto Greater Toronto Area Region / Région du Grand	OPÉRATIONS , i) Misconduct Related to Attendance, Absenteeism or Leave /) Inconduite ayant trait aux présences, à l'absentéisme ou aux congés	i. e) Other - Please use comments field / i. e) Autre - commentez s.v.p.		b) Written reprimand / b) Réprimande écrite	2020-Dec-26	yes	1	2021-May-01	Employee came to work location outside his scheduled hours on December 26th at 1:00 am to locate his lost credit card. The employee did not as for an authorization to go to the workplace outside his working schedule.
Toronto Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS t I i	x) Misconduct in the Workplace with the Public and the People You Work With / x) Inconduite sur les lieux du travail avec le public ou les gens au travail			b) Written reprimand / b) Réprimande écrite	2021-03-21	No	1	2021-05-05	BSO violated the standards and conditions outlined in the Detector Dog Training Program by participating in a gathering in room 147 of the campus residence. During this gathering, BSO possessed and consumed alcohol within the residence.

Greater	OPERATIONS / COD	ix) Misconduct in the Workplace with	ix. f) Other - Please use comments		b) Written reprimand /	202	1-03-21	No	202	BSO violated the standards and conditions outlined in the Detector Dog
Toronto	OPÉRATIONS	the Public and the People You Work	field /		b) Réprimande écrite					Training Program by participating in a gathering in room 147 of the campus
Area		With /	ix. f) Autre - commentez s.v.p.							residence. During this gathering, BSO possessed and consumed alcohol
Region /		ix) Inconduite sur les lieux du travail								within the residence.
Région du		avec le public ou les gens au travail								
Grand										
Toronto										

Date CBSA Became aware of miscond uct / Date AFSC est Mise au courant de l'incondu	No. de référence ENP	Advised of PSI /	Region / Region	Port of entry / Port d'entrée	Respond ent employee (s) / Employe(s) intime(s)		Location	Type of Misconduct / Type d'inconduite	Summary of allegations / Sommaire des allegations	Date of misconduct (YYYY-MM- DD)	Investigat ion	findings / Resultats du	e Status during	report Date / Date du rapport final (YYYY- MM-DD /	Investigat ion findings / Resultats de l'enquett e	disciplina ry measures	ion with Corporat e LR	e Corporat e LR recomme nded disciplina ry measure
ite			Greater Toronto Area Region / Région du Grand Toronto			OPERATI ONS / OPÉRATI ONS	OPOD	xii) Off-duty Misconduct / xii) Inconduite hors du travail	xii. c) Criminal charges incompatible with the functions of the employee / xii. c) Infraction criminelle incompatible avec les fonctions de l'employé(e).	2018-11-01						No	Yes / Oui	
			Greater Toronto Area Region / Région du Grand			OPERATI ONS / OPÉRATI ONS	OPOD	ii) Misconduct related to confidentiality and disclosure of information / ii) Inconduite liée à la confidentialité ou la divulgation de renseignements	ii. b) Forgery, falsification or suppression of CBSA documents / ii. b) Destruction, modification ou falsification de documents de l'ASFC.	2019-04-14						No	Yes / Oui	
			Toronto Greater Toronto Area Region / Région du Grand			OPERATI ONS / OPÉRATI ONS	OPOD	x) Harassment and Discrimination in the Workplace / x) Harcèlement et discrimination sur le lieu de travail	x. c) Other - Please use comments field / x. c) Autre - commentez s.v.p.	2018-07-23	3					Yes	Yes / Oui	
			Toronto Greater Toronto Area Region / Région du Grand Toronto			OPERATI ONS / OPÉRATI ONS		ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-08-20						No		
			Greater Toronto Area Region / Région du Grand Toronto			OPERATI ONS / OPÉRATI ONS	Passenge	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-09-23	5					No		
			Greater Toronto Area Region / Région du Grand Toronto			OPERATI ONS / OPÉRATI ONS	OPOD	xii) Off-duty Misconduct / xii) Inconduite hors du travail	xii. a) Off-duty conduct that harms the Agency's reputation / xii. a) Inconduite hors du travail qui nuit à la réputation de l'Agence.	2020-08-27						No		

ary	, if applicabl e (Total	Date EE informed discipline / Date Employe(s) de la discipline (YYYY- MM-DD/ AAAA- MM-JJ)	displinary measure (YYYY-MM-DD)	Comments
g) Terminati on / g) Licenciem ent			2019-04-17	Failed to report being arrested and charged with a criminal offence to CBSA management.
g) Terminati on / g) Licenciem ent			2019-04-25	2019 APR 14 - SBSO knowingly, completed and submitted a falsified CBSA Student Employment Program Student Academic Form (SAF).
g) Terminati on / g) Licenciem ent			2019-06-19	2019 JUN 19 - Termination decision rendered and conveyed to the employee today (June 19, 2019)
g) Terminati on / g) Licenciem ent			2020-01-15	2020 JAN 23 - on January 15, 2020 and presented him with the letter and terminated his employment.
g) Terminati on / g) Licenciem ent			2020-02-08	2020 JAN 29 - LRA RS, met with Supt yesterday and recommendation is to terminate – Director concurs with termination recommendation. I have reached out to Supt – likely Feb 8th – waiting on confirmation 2020 FEB 08 - SBSO terminated Feb 08, 2020
g) Terminati on / g) Licenciem ent			2020-09-03	2020 AUG 27- SBSO was arrested in his uniform, resulting from an incident at a local walmart store. After he got charged and released he failed to report immediately to his manager. Aug 31st he was afforded the opportunity to provide a written report. September 3rd 2020 after management meeting with a decision was made for termination effective Sep 04 2020.

CBSA -	 Released under the Access to Information Act. Divulgation on vertu de la loi sur l'Accès à l'information.

Dates PSI		Region			Bra	nch	Location	Type of Misconduct	Summary of allegations	Date of	Date		Previous		Corporate LR		Date EE	Quantum (Total	Date of displinary Comments
BSA reference #			of i	name						misconduct		t e status			recommende	measure	informed of	hours),	measure
ware of niscond	advised of PSI		entry							(YYYY-MM-DD)	ion started (YYYY- MM-DD)	during investiga ion		Findings	disciplinary measure		discipline (YYYY-MM-DD)		(YYYY-MM-DD)
	- - - - - -	Greater Toronto Area Region / Région du Grand Toronto				ERATIONS / ÉRATIONS		ix) Misconduct in the Workplace with the Public and e the People You Work With / ix) Incondulte sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviou towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.							Counselling			2019 FEB 27 - File i deemed as miscondi founded but no disci, rendered. ICMS for a parties involved. As : counselling has beer agreed upon by management and supported by the uni
	-	Greater Toronto Area Region / Région du Grand Toronto				ERATIONS / ÉRATIONS	/ EIOD	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviou towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	r 2018-12-1	0		No/Non			Counselling			2019-03-06 2019 MAR 08 - Reestablishment lett expectations sent to File is deemed as misconduct founded no discipline rendere Quantum imposed is counselling.
	- - - - - -	Greater Toronto Area Region / Région du Grand Toronto				ERATIONS ÉRATIONS	COD	v) Misconduct Related to Financial Matters / v) Inconduite liée aux questions financières	v. d) Inappropriate use of funds or fraud / v. d) Appropriation de fonds et fraude.	2017-07-2	В		No/Non			Counselling			2019 MAR 11 – mgn asked additional questions. Employe responded. Allegatic are deemed founded however no disciplin action to be taken. Employee will be counselled and scheduled for manda training. LR to notify SPSD of disposition. considered closed.
		Greater Toronto Area Region / Région du Grand Toronto				ERATIONS ÉRATIONS	COD	xi) Negligence with the Appearance or in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice de fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses s fonctions	2019-02-1	1		No/Non			Counselling			2019 MAR 09 – fact finding conducted. Allegations unfounde No disciplinary action be taken. Employee be counselled and provided training. Lf advise SPSD file clob 2019 MAR 12 – allegations of miscor were unfounded and therefore we conside that matter closed in series.
	-	Greater Toronto Area Region / Région du Grand Toronto				ERATIONS /		xi) Negligence with the Appearance or in the e Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice de fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses s fonctions	2019-02-0	3					Counselling			region 2019-03-13 2019 MAR 07 - Fact finding completed or February 21, 2019 2019 MAR 12 - Regi Recommendation or Quantum completed Recommendation for counselling, 2019 MAR 28- Counselling delivere March 13, 2019.

ASFC - Divulgation en vertu de la loi su

Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD OPÉRATIONS	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2018-08-01	Counselling	2019-03-28 It is alleged that both IEOs engaged in discreditable conduct while on duty on August 1, 2018. Details of the interactions are set out in the BSF773 and you will note from the accompanying documents that preliminary inquiries have already been made by representatives of management into this matter/these allegations.
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - OPÉRATIONS Passer r	ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-03-20	Counselling	2019-05-03 2019 MAY 1 - Mgmt. determining quantum of discipline, if any. 2019 MAY 16 - Reestablishment of standards, date delivered TBD 2019 MAY 17 - Reestablishment of standards, date delivered the control of the co
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - OPÉRATIONS r	xi) Negligence with the Appearance or in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice des fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses fonctions	2019-04-14	Counselling	2019-06-05 The traveller was proceeded through the ABC kiosk, coded properly as a lookout, proceeded to Triage Officer where a call to secondary exit point was made and received. The traveller had no lugage and arrived at secondary exit point 2 minuets later. who was working at secondary point collected the traveller's E311 and released the passenger without secondary referral. 2019 JUN 05 - FF held May 28. Founded - oral counselling delivered June 5. Closed
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD OPÉRATIONS	iv) Misuse of Electronic Network / iv) Utilisation inappropriée des réseaux électroniques	iv. a) Unacceptable activities related to the access and/or use of CBSA computer system / iv. a) Activités inacceptables liées à l'accès ou à l'usage de systèmes informatiques de l'ASFC.	2019-04-12	Counselling	2019-06-14 The allegations concern the provision of NCMS screenshots to - a former employee of the CBSA - in an effort to assist with the reconciliation of her leave and attendance records from her time with the CBSA. 2019 JUN 17 - This matter is now considered closed. The allegations with regard to were founded.

Greater Toronto	OPERATIONS / POD - xi) Negligence with the Appearance of OPÉRATIONS Passenge Performance of Duties /	or in the xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses	2019-04-29	Counselling	2019-07-11 2019 JUL 18 - Founded on
Area Region / Région du Grand Toronto	r xi) Négligence de l'apparence ou dan fonctions	is l'exercice des fonctions			Counselling only—July 11. File now closed.
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - xi) Negligence with the Appearance of Performance of Duties / xi) Négligence de l'apparence ou dan fonctions	xi. b) Négligence dans l'exercice de ses fonctions	2019-04-29	Counselling	2019-07-04 2019 JUL 03 - founded. Counselling only.
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / COD OPÉRATIONS (x) Misconduct in the Workplace with the People You Work With / ix) Inconduite sur les lieux du travail a ou les gens au travail	the Public and ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-04-15	Counselling	2019-07-05 Alleging abuse of authority and actions contrary to CBSA Mandate-Policy-Regs. A complaint was received by a stakeholder regarding BSO conduct during an exam 2019 JUL 24 - Employee counselled July 5, 2019. Closed.
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - ix) Misconduct in the Workplace with Pessenge the People You Work With / rx ix) Inconduite sur less lieux du travail a ou les gens au travail	the Public and ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-05-12	Counselling	2019-07-24 A Superintendent will speak with as sort of a soft counselling to be vigilant of remaining totally professional with the public at all times. 2019 JUL 31 - A/District Director concurs with closing the
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD xii) Off-duty Misconduct / xii) Inconduite hors du travail	xii. a) Off-duty conduct that harms the Agency's reputation / xii. a) Inconduite hors du travail qui nuit à la réputation de l'Agence.	2018-10-28	Counselling	2019-08-06 2019 AUG 15 - Please note that the allegations were founded but disciplinary action was not rendered A counselling was given to re-establish expected standards of behaviour.
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - OPÉRATIONS Passenge Performance of Duties / xi) Négligence de l'apparence ou dan fonctions	xi. b) Négligence dans l'exercice de ses	2019-01-26	Counselling	2019-08-21 2019 AUG 22 - FoundedAug 21re establishment of standards and only
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / POD - OPÉRATIONS Passenge Performance of Duties / xi) Négligence de l'apparence ou dan fonctions	xi. b) Négligence dans l'exercice de ses	2019-01-26	Counselling	2019-08-21 2019 AUG 22 - FoundedAug 21re- establishment of standards and only
Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EIOD ix) Misconduct in the Workplace with the People You Work With / ix) Inconduite sur les lieux du travail a ou les gens au travail	the Public and ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.		Counselling	2019-08-22 2019 AUG 28 – On August 21, 2019, management met with to deliver a counselling. On August 22, 2019, management met with to deliver counselling.
Greater Toronto Area Region / Region du Grand Toronto	OPERATIONS / EIOD ix) Misconduct in the Workplace with the People You Work With / ix) Inconduite sur les lieux du travail a ou les gens au travail	the Public and ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.		Counselling	2019-08-21 2019 AUG 28 - On August 21, 2019, management met with to deliver a counselling. On August 22, 2019, management met with to deliver outselling.

Greater Toronto Area Region / Région du Grand	OPÉRATIONS / PC OPÉRATIONS Pa r	DD - ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	towards the public, colleagues or superiors /	2019-07-03	Counselling	2019-07-07 2019 SEP 27 - Closed July 7-Founded
Toronto Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS / EK	OD ii) Misconduct related to confidentiality and disclosure of information / ii) Inconduite liée à la confidentialité ou la divulgation de renseignements	ii. f) Other - Please use comments field / ii. f) Autre - commentez s.v.p.	2019-02-25	Counselling	2019-10-15 2019 OCT 15 - IEO returned to the workplace today. He waived the 48 hours notice to find a union representative. I delivered the reestablishment this morning and followed up with the email below. This file will now be closed
Greater Toronto Area Region / Région du Grand Toronto	OPÉRATIONS / PC OPÉRATIONS r		xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses s fonctions	2019-04-25	Counselling	2019-10-15 2019 OCT 03 - Misconduct founded and management to deliver counselling to BSO. RLR to confirm that counselling completed and file closed. 2019 OCT 16 - The misconduct was FOUNDED-closed Oct 15, 2019. EE given Oral counselling
Greater Toronto Area Region / Région du Grand	OPERATIONS / PC OPÉRATIONS Pa r	DD - ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	l ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-08-16	Counselling	2019-11-07 2019 NOV 07 - FOUNDED. Re- establishment of Standards given November 5, 2019CLOSED.
Toronto Greater Toronto Area Region / Région du Grand	OPERATIONS / CC OPÉRATIONS	DD ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	i ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-08-27	Counselling	2020-01-07 2020 JAN 13 - The region has considered this matter closed effective January 7, 2020. ee received a counselling.
Toronto Greater Toronto Area Region / Région du Grand	OPERATIONS / PC OPÉRATIONS Pa r	DD - xi) Negligence with the Appearance or in the Performance of Duties / xi) Négligence de l'apparence ou dans l'exercice de fonctions	xi. b) Negligent in performance of duties / xi. b) Négligence dans l'exercice de ses s fonctions	2019-06-11	Counselling	2020-02-04 2020 FEB 04 - An email to re-establish clear standards of expectations was sent to the employee today. FILE CLOSED.
Toronto Greater Toronto Area Region / Région du Grand	OPERATIONS / CC OPÉRATIONS	DD ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	I ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-11-04	Counselling	2020-02-14 2020 FEB 14 - employee was counselled and SPSA notified. The GTAR now considers this matter closed effective February 14, 2020
Toronto Greater Toronto Area Region / Région du Grand	OPERATIONS / EK	OD vi) Misconduct Related to Health and Safety / vi) Inconduite liée à la santé et la sécurité	vi. a) Any offence that endangers life and property / vi. a) Toute infraction pouvant causer des pertes de vie ou endommager des biens	2019-08-16	Counselling	2020-03-09 2020 MAR 18 – Closed. Employee counselled week of March 9th.
Toronto Greater Toronto Area Region / Région du Grand Toronto	OPERATIONS OPERATIONS	POD ix) Misconduct in the Workplace with the Public and the People You Work With / ix) Inconduite sur les lieux du travail avec le public ou les gens au travail	i ix. a) Inappropriate or disrespectful behaviour towards the public, colleagues or superiors / ix. a) Comportement inapproprié ou irrespectueux envers le public, les collègues ou un superviseur.	2019-12-24	Counselling	2019-12-24 Confirmed file was closed in April. Employee was verbally counselled shortly after the issue was brought to management's attention on 2019 DEC 24.

Employee name	Division	Date of Hire (initial date of hire if more than 1 term)	Reason for Termination (Disciplinary or Non-Disciplinary)	Date of Termination	Details
	OPOD	2018-05-22	Disciplinary	2019-04-17	Failed to report being arrested and charged with a criminal offence to CBSA management.
	OPOD	2018-05-14	Disciplinary	2019-04-25	2019 APR 14 - SBSO knowingly, completed and submitted a falsified CBSA Student Employment Program Student Academic Form (SAF).
	POD	2019-06-12	Disciplinary	2019-07-19	Breach of Values and Ethics Code for the Public Sector as well as CBSO Code of Conduct; specifically, possession of cannabis products in the workplace and engaging and encouraging a colleague to be complicit in their misconduct.
	POD	2019-05-16	Disciplinary	2020-01-15	Allegation of misconduct concerning Student Border Services Officer The concerns are primarily with SBSO interactions with the traveller and the traveller's daughter. Described in the BSF773 as "yelled at a traveller in PIL for not having completed E311 properly."

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POD	2017-06-01	Disciplinary	2020-02-08	Allegations of misconduct concerning a student Border Services Officer [SBSO] with our Passenger Operations District. Multiple complaints have been filed by Border Services Officers regarding SBSO for making false accusations, alleging that other officers are teasing, bullying and ridiculing him for "having a bad smell." The events were investigated and unfounded. SBSO has caused altercations with other officers and one superintendent
				without being provoked. He has made racist
				comment directed at another BSO, calling
OPOD	2020-06-01	Disciplinary	2020-08-27	On Thursday, August 27, 2020, while off duty and in uniform at a local Walmart store, SBSO was charged by Peel Regional Police with Weapons Dangerous - section 88 (1) of the criminal code of Canada. The SBSO submitted a personal report. A Letter of Undertaking was also received